MEETING MINUTES

Project Name: IPRS Doc. Version No: 1.0 Status: Final

Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH

Scribe: Debra Haraway

Date: 6/9/04

Time: 10 - 11 a.m.

Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

Betty Cogswell

Bobby Minish

- x Cathy Bennett
 - Cheryl McQueen
- x Debra Haraway
- x Deborah Merrill
- Gary Imes
- X Joyce SimsX Kellie Fessler
- x Paul Carr
 - Rick Debell
- X Thelma HayterJeffrey Poole

Others:

- x Tim Sullivan
- x Christie Harris
- x Carmen Mattocks

Sharlene Bryant

Attendees:

x Alamance-Caswell

Albemarle

x Catawba

x Centerpoint

x Crossroads

x Cumberland

x Durham

x Eastpointe

x Edgecombe-Nash

x Foothills

x Guilford

x Johnston

Lee-Harnett

Mecklenburg

x Neuse

x New River

Onslow

OPC

Pathways

Pitt

Riverstone

Roanoke-Chowan

x Rockingham

x Sandhills/Randolph

x SE Center

x SE Regional

x Smoky Mountain

x Tideland

x VGFW

x Wake

x Western Highlands

Wilson-Green

Agenda:

Item No. Topics

1. **Division and EDS Review**

Review June 4 checkwrite results

Upcoming checkwrites: June, 11, 18, 25

Tim Sullivan: Update Medicaid issues

BugCentral Status

Key CSRs

Operations Support: File Maintenance, Security, and Help Desk

2. Area Programs

Roll Call

Questions/Comments about upcoming checkwrites:

June 4, 11, 18, 25

Agenda items

- Review June 4 checkwrite results
- Questions/comments about upcoming checkwrites-June 11, 18, 28
- Approved 5/19 minutes for posting
- Documents will be e-mailed early next week
- Internal provider number entered by DMH this week
- IPRS Questions or concerns
- Tim Sullivan & Christie Harris Updates
 - Status on EOB 7000 Adjustments
- Medicaid questions or concerns
- Any other area program questions/comments
- DMH and/or EDS Concluding Remarks

Next Meeting: June 16, 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

1. Review June 4 checkwrite results- No concerns

2. Upcoming Checkwrites: June 11, 18, 25-

The budget office wants us to suspend payments for 13 area programs. Going to take state dollars out and suspend claims so that the federal dollars can pay. Code is 21 on P1 screen-Cheryl will update.

AP had rate for CDF exceeds the edit that does not allow billed amount greater than \$99,999.99. DMH will research and advise.

3. Tim Sullivan - Update on Medicaid Issues:

Naomi sent duplicate but the 2nd claim recouped the 1st claim. Region 97 recouped initial claim so this was not a duplicate.

EOB 7000- The status is the same as last week.

- 4. **Bug Central Status: 6**
- 5. **Key CSRs:**. We are on target with all CSR's.
- 6. Operations Support File Maintenance, Security, Help Desk:

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No. Topics

1. **Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)

2. Review June 4 Checkwrite

Questions/Comments about upcoming checkwrites: June 11, 18, 25

3. Agenda Items:

Approved 5/19 minutes for posting

Provider Project- Documents will be e-mailed early next week

Internal provider number entered by DMH this week

IPRS Questions or concerns-

Q: When will the screeds be ready in CNDS?

- A. July 1st.
- **Q.** Any update on the new Pop Group?
- A. No answer yet from DMH
- **Q**. What is the status on the new rates?

A. Rick Debell is in a meeting this morning with Phillip Hoffman to discuss state wide rates. He will discuss any concerns next week. If you have immediate concerns, please e-mail Rick directly.

Tim Sullivan & Christie Harris – Updates

- Status on EOB 7000 Adjustments – Status same as last week.

Region 97-Guildford sent Tim some claims that they thought may be duplicates. Tim looked into them and determined that the scenario was as follows:

The provider submitted a claim and it was paid. A couple of weeks later the provider submitted a second claim that was almost identical to the first (the difference was that the second claim had a lower billed amount). The system recognized these claims were duplicates and allowed the second claim to pay. At the same time it created a Region 97 claim (this is a System Generated Adjustment) which recouped the paid amount from the first claim. The net result was that system recognized these two claims as duplicates and ultimately only allowed one of them to pay and remain paid.

Medicaid questions or concerns

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No. Topics

- 4. Any other area program questions/comments: N/A
- 5. **DMH and/or EDS Concluding Remarks:** N/A

Action Items

| Item No. | Open Date | Description | Assigned To | Comments | Status | Target Date |
|-------------|--------------|-------------|-------------|----------|--------|----------------|
| AI#. | | | | | | |

Issue Items

| Item No. | Open Date | Description | Assigned To | Comments | Status | Target Date | |
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